

Eye on Safety Data *Top Take-aways!*

Q1, 2021

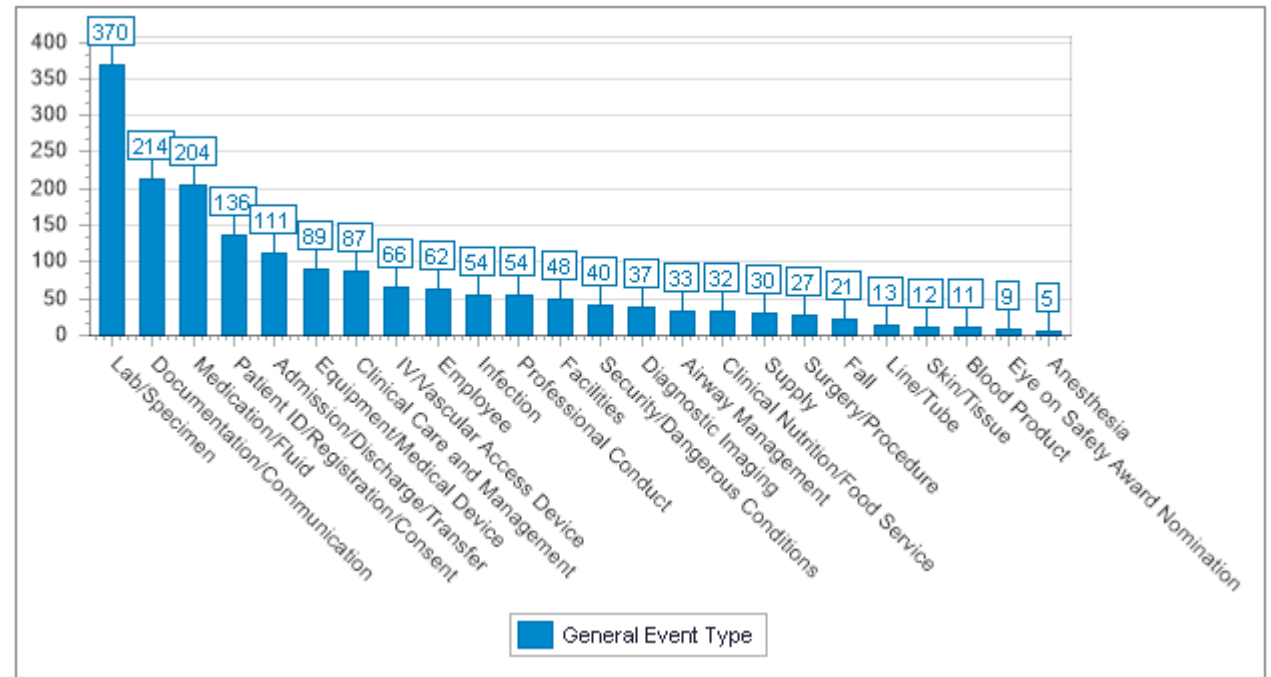
RLDatix Summary

Q1 EOS reports: n= 1765

Top Three Event Types:

- Lab/Specimen
- Documentation/Communication
- Medication/Fluid

- ✓ Consistent with 2020 trends.
- ✓ No Serious Safety Events this quarter.



Laboratory/Specimen Data

- Consistently the highest volume of EOS submissions: the laboratory team does a **FANTASTIC** job documenting their actual and potential safety events and precursor conditions.
- In 2020, 20% of all lab EOS were related to mislabeled or unlabeled specimens. The laboratory leaders did a brilliant job drilling down on this data, identifying units and unit-specific issues so that units could evaluate and develop effective individualized solutions.
 - Result: In Q1 2021, mislabeled/unlabeled specimens have moved into second place and are now **less than 12%** of lab EOS submissions.

Bottom line: Less harm to kids. Fewer kids must have repeat venipuncture or other testing methods because their original samples were mishandled.



Communication: Scheduling & ADT events

Miscommunication with families is disruptive.

- **Scheduling a patient for the wrong procedure has increased this quarter.** When a parent has taken time off, taken their child out of school, driven to Omaha, secured overnight lodging, and had the visit/procedure approved by their insurance company ... and now they must go back to Step One to start over – this is a huge dissatisfier and not an infrequent occurrence.



Quality & Safety is now assisting Central Scheduling to try to resolve this issue. Look for 2021 outcomes!

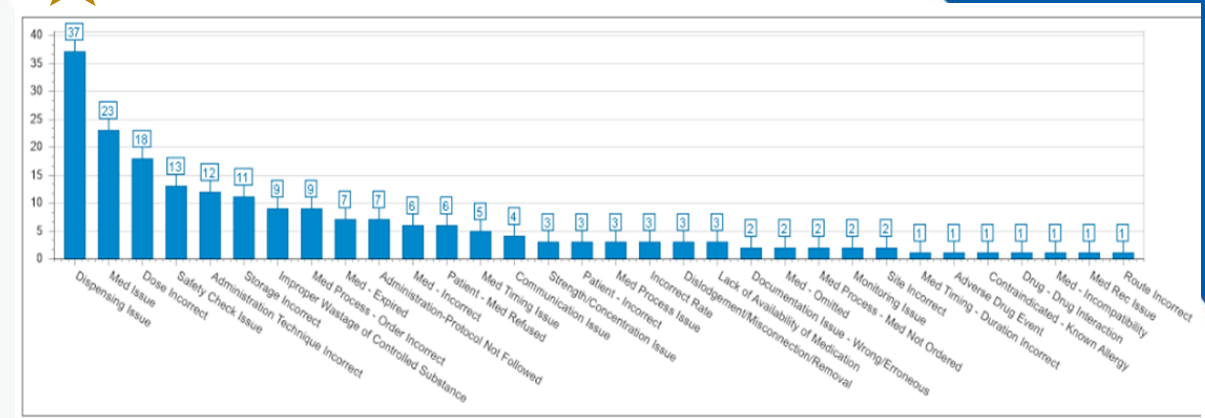
The potential for adverse events or serious safety events is high in ADT transitions:

- Safety checks: allergy bands, bedside equipment, milk labeling
- Admission weights, COVID screening, incomplete handoff



Medication Dispensing

- **Highest volume of event type** in the Medication category.
- Data is helping drive change: Quality & Safety has partnered with Pharmacy on a **Medication Dispensing project** in order to standardize workflow for pharmacists and clinicians.



Medication Events, Q1 2021
Highest volume: Dispensing Issue

Keep it coming!!

Eye on Safety reports help leaders identify and solve problems at the point of care and help the organization to spot and monitor trends.

- Keep reporting. Data drives changes. We can't change anything if we don't know where it's happening, how often it's happening, and who it's impacting.

